Regulatory Regime

NAV CANADA

NAV CANADA provides air traffic management and flight information services in Canadian airspace and international airspace delegated to Canadian control. NAV CANADA is responsible for the safe co-ordination and the efficient movement of aircraft and is also responsible for planning and managing airspace, including flight paths and airways used by airlines.

> **Contact:** NAV CANADA General Enquiries at **1-800-876-4693** or service@navcanada.ca

Transport Canada

Transport Canada is the regulator of aviation in Canada. Its role is to develop transportation policies and legislation that provide for a high level of safety and security and support a successful, stable aviation sector in Canada.

The responsibilities of Transport Canada with regards to noise include reviewing, approving, and publishing new proposed noise control measures at airports, as well as ensuring compliance with published noise abatement procedures and investigating suspected violations.

If you believe a pilot is not abiding by the Canadian Aviation Regulations, you may wish to notify Transport Canada's Civil Aviation Communications Centre.

> **Contact:** Transport Canada at **1-866-995-9737** or submit an enquiry by email to questions@tc.gc.ca

The Department of National Defence (DND)

DND fields complaints regarding military helicopter operations.

> **Contact:** DND at **250-363-5443, ext. 51081**

Victoria Airport Authority (VAA)

VAA coordinates noise mitigation for aircraft operating to and from Victoria International Airport (YYJ) within a 10 nautical mile radius of the Airport, except where such noise is related to aircraft en route operations. Aircraft flying over YYJ, or beyond this 10 nautical mile range, are outside the scope of the VAA's program.

International Civil Aviation Organization (ICAO)

The International Civil Aviation Organization (ICAO) is an agency of the United Nations and was created to promote the safe and standardized development of international civil aviation. ICAO sets standards and regulations necessary for aviation safety, security, efficiency and regularity, air navigation, and environmental protection (including noise and emissions).

ICAO endorses the concept of a balanced approach to aircraft noise management. This approach aims to identify and implement the most cost-effective means to address noise problems at an airport, including noise reduction at source; land-use planning and management; and noise abatement operational procedures and operating restrictions.